



HOME (HTTPS://MKP.GEM.GOV.IN/DASHBOARD) / BID FINALIZATION

- BID DETAILS
- TECHNICAL EVALUATION
- FINANCIAL EVALUATION
- EVALUATION
- BID AWARDED

1. Bid Details

Bid Number: **GEM/2026/B/7709327** (/showbidDocument/9518584)

Bid Status: Active

Quantity: 475

Bid Validity (From End Date): 180 (Days)

Competent Authority Document: View

Bid Start Date / Time: 23-07-2026 14:04:07

Bid End Date / Time: 24-08-2026 14:00:00

Bid Opening Date / Time: 24-08-2026 14:30:00

Consignees / Reporting Officer / Delivery Location(S)

Average Turn Over of Last 3 Years: 200 Lakh (s) Experience with Gov. Required: Year (s)

Buyer Details

Name: Rajesh Sharma

Address: Rajesh Sharma,Buycon44.Ggsiu.Dl@Gembuyer.In,GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY, SECTOR 16C, DWARKA,SOUTH WEST DELHI,DELHI,110078,India

State: Delhi

Department: Higher Education Department Delhi

Organisation: Guru Gobind Singh Indraprastha University

Office: South West

Corrigendum Details

Modified On: 2026-08-13 10:56:38

Download (/bidding/buyer/showcorrigendumpdf/4486426/9518584)

Hash Value (Algorithm - SHA256): f2c4967270b12cd7b58b4b0ab1ef568c220bfc6bf625d11bfb1d1485ac2faac7

Modified On: 2026-08-13 10:05:04

Bid extended to 2026-08-24 14:00:00

Bid Opening Date : 2026-08-24 14:30:00

Cancel Bid

Extend Bid

Edit Terms

Edit Pre Bid

<https://bidplus.gem.gov.in/buyer-bid-finalization/9518584>

1/2

Bid Corrigendum

GEM/2026/B/7709327-C3

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. **OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.
2. Provisions for workmen compensation, insurance, public liability, property damage, insurance etc. to be ensured by the contractor. Also, safety measures prescribed for working in Extra High Voltage & use of personnel protective equipment must be adhered to.
3. **Availability of Service Centres:** Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
4. **Bidder Turn Over Criteria:** The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
5. Bidders can also submit the EMD with Account Payee Demand Draft in favour of
The Registrar, GGSIP University
payable at
New Delhi
.
Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
6. Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name
The Registrar, GGSIP University
Account No.
927860555
IFSC Code
IDIB000G082
Bank Name
Indian Bank
Branch address
GGSIP University, Sector-16C, Dwarka, New Delhi -110078
.

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

7. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
8. Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
9. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
10. Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
11. Buyer Added text based ATC clauses

Pursuant to the pre-bid meeting and considering the representations of the prospective bidders, the Competent Authority of the University has approved, the following Corrigendum:

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EMD	The Bidders are required to submit EMD. The relevant Clause in Bid details 'EMD Details - 'NO' may be read as 'YES'. In addition Clause 11(1) of the Bid document is as under: • The estimated bid value is Rs.6,10,00,000/- (inclusive of GST) for 475 nos. of All in One Computers and the bidders are required to submit EMD of Rs.18,30,000/- in favour of the Registrar, GGSIP University in the form of Demand Draft / NEFT/ RTGS. • EMD EXEMPTION: The bidder seeking EMD exemption must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.
Performance Security	The successful Bidder will be required to submit Performance Security. The relevant Clause in Bid details 'ePBG Details - 'NO' may be read as 'YES'. In addition Clause 11(15) of the Bid document may now read as under: “The successful bidders is required to submit Performance Security @5% of the total contract value for the period of 62 months (warranty period + 2 months) from the date of installation in the form of Bank Guarantee / FDR.
Technical Specifications of the All in One Compu	The Bidders are required to submit the information w.r.t. Technical specifications as per Clause 11.3 which is now revised / updated. The said information / undertaking must be on the 'OEM letter H

ters

(Annexure-‘I’)

ead’ failing which the such Bid is liable for rejection:

Description of stor e (page no.5 of 24 of Bid document)	All in One Personal Computers co nsist of a Mouse, Keyboard, Displa y with Web camera, inbuilt/integr ated microphone array and speak ers, an internal CPU with connecti on cables and internal power ada pter with 5 year comprehensive o nsite warranty.
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S. No.	Parameters	Required Specification s	Specificati ons of AIO offered by the Bidder
		Model Number	
i.	Processor Make	Intel / AMD	
ii.	Processor Descri ption	Intel Core i7 / AMD Ryz en 7 / Intel Core Ultra 7 265	
iii.	Processor Gener ation	14th Generation or hig her (Intel) / 8000 Series or higher (AMD)	
iv.	CPU Speed	2.1 GHz or higher	
v.	Graphics Type	Integrated	
vi.	Monitor Size	58.1 - 63 (22.87" - 24.8")	
vii.	Operating Syste m	Windows 11 Professional	
viii.	RAM Size & Spee d	32 GB DDR5/ 16 GB x 2 - 4800 MT/s	
ix.	SSD	1TB, NVME SSD/M2/SSD	
x.	Network	At least 1 port	
xi.	No. of USB port	3 or Higher	

xii.	No. of HDMI port	1 or Higher each 'in and out' HDMI port	
xiii.	Key Board & Mouse	Wired, Optical Scroll, Standard	
xiv.	Integrated Web Camera	5 MP Integrated Pop-up web camera should be within the body of computer (a camera externally permanently attached is not acceptable)	
xv.	Memory slots	2 or higher	
xvi.	Comprehensive Onsite OEM warranty	05 years	
xvii.	OTHER REQUIREMENTS	OEM logo/trademark must be embossed on the computers and its motherboard (No Sticker).	
xviii.		Keyboard and Mouse should be of the same make as OEM and should have OEM logo/trademark embossed on them (No Sticker).	
xix.		OEM must have an online system hardware diagnostics facility.	
xx.		Recovery Option Hardware Diagnostics - Option of software based/ cloud Based Recovery / Stored in partition of SSD. OEM must have an online / offline system hardware diagnostics facility.	
xxi.		Software Support Factory Reset.	
xxii.		OEM must have the facility to download updates of pre-installed software, device drivers, and firmware on its website.	

	xxiii.	The Bidders are required to submit ISO 9001 and ISO 14001 certification as on the bid closing date The Bidders must provide the copy of the required ISO certificate(s) alongwith direct verification link or a screenshot of the active status.							
UNDERTAKING	1. We guarantee and undertake that all hardware units supplied under the above-mentioned procurement process/contract shall be installed and delivered with 100% genuine, fully licensed, and validly activated Operating Systems directly authorized by the OS developer/rights holder. 2. We confirm that the operating system software loaded on the devices is neither pirated, cloned, nor counterfeit, and does not violate any intellectual property rights (IPR) or software licensing agreements. All necessary original Certificate of Authenticity (CoA), digital licenses, or OEM activation keys will be provided/embedded as per the requirement. 3. It shall be the sole responsibility of [Name of OEM] to ensure the authenticity of the pre-installed operating system software. In the event of any licensing dispute, audit non-compliance, or detection of non-genuine software in the supplied units, we accept full liability and undertake to rectify the issue immediately at no additional cost to the buyer, alongside indemnifying the buyer against any legal or financial consequences arising therefrom. 4. We guarantee and undertake to provide a Comprehensive On-Site Warranty for a period of 05 (Five) years from the date of successful installation/acceptance of the equipment. This warranty shall be backed directly by [Name of OEM] and shall cover all hardware components, spare parts, labour, software integration issues, and troubleshooting without any additional cost to the buyer. Under this 05-year warranty, all repair and maintenance services shall be attended to on-site by certified OEM service engineers or OEM-authorized service centers within the agreed timelines. 5. We hereby declare that the offered product(s) contain [Insert Percentage, e.g., 55%] of Local Content which is in compliance with the Public Procurement (Preference to Make in India) Order and related government guidelines,. Name of Authorized Signatory: [____Insert Name] Designation: [Insert Designation, e.g., Country Head / Director / Authorized Signatory] Contact Number: [Insert Phone Number] Email ID: [Insert Email Address]								
Demonstration	The Bidders who are meeting the above criteria will be required to demonstrate their product [refer Clause 11 (4) of Bid.]								
Check List	The bidders is required to submit the details of documents as per the following Revised Checklist: <table><tr><td>Sl.No.</td><td>Particulars</td><td>Details/ Annexures (To be mention by the Bidder)</td></tr><tr><td></td><td></td><td></td></tr></table>			Sl.No.	Particulars	Details/ Annexures (To be mention by the Bidder)			
Sl.No.	Particulars	Details/ Annexures (To be mention by the Bidder)							

1.	EMD of Rs.18,30,000/- in favour of the Registrar, GGSIP University in the form of Demand Draft / NEFT/ RTGS The bidder seeking EMD exemption must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.	
2.	Experience Criteria alongwith details of work Completion/ Performance certificate [refer Clause 26 and 11 (7) of the Bid]). The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria: (i) Single order of at least 80% of estimated bid value; or (ii) Two orders of at least 60% each of estimated bid value; or (iii) Three orders of at least 40% each of estimated bid value.	
3.	Details of Service Centre (refer Clause 3 of the Bid)	
4.	Bidder Turnover of 200 Lakhs (refer Clause 4 of the Bid)	
5.	Bid Specific MAF issued by OEM is required.[refer Clause 11(14) of the Bid]	
6.	Malicious Certificate (refer Clause 14 of the Bid)	
7.	OEM Turnover of 400 Lakhs (refer Clause 15 of the Bid)	
8.	Escalation Certificate (refer Clause 17 of the Bid)	
9.	Compliance to Buyer added Bid ATC Clauses & Corrigendum.	

10.	ISO 9001/ISO 14001 Certification on the bid closing date along with direct verification link or a screenshot of the active status as per Annexure-I of Corrigendum.	
11.	Technical compliance sheet on OEM letter head as per Annexure-I of Corrigendum.	
12.	MII Purchase Preference as per Annexure-I of Corrigendum.	
13.	Undertakings as per Annexure-I of Corrigendum.	
14.	Comprehensive Onsite Warranty for a period of 05 (Five) years as per undertaking Annexure-I of Corrigendum.	

NOTE: (1) The original tender and the Corrigendum is also available on the website of the University at www.ipu.ac.in.

(2) The other terms & conditions will remain the same.

Additional Terms & Conditions of the original Bid

1. The estimated bid value is Rs.6,10,00,000/- (inclusive of GST) for 475 nos. of All in One Computers and the bidders are required to submit EMD of Rs.18,30,000/- in favour of The Registrar, GGSIP University in the form of Demand Draft / NEFT/RTGS.

2. Delivery:- The Delivery address of All In One Computers are as under:

Qty. of All in One Computers	Delivery Address
200	Incharges, Store Department, East Delhi Campus of Guru Gobind Singh Indraprastha University, Surajmal Vihar, Delhi - 110092
275	Incharge, University Central Stores, Guru Gobind Singh Indraprastha University, Sector-16C, Dwarka, New Delhi - 110078
TOTAL - 475	

3. In case of any difference in specifications, the specifications below:

S.No.	Item	Specifications
i.	Processor Make	Intel /AMD/Intel Core Ultra 5
ii.	Processor Description	Intel Core i7/ AMD Ryzen 7 / Intel Core Ultra 5 235
iii.	Processor Generation	14 th or higher Generation
iv.	CPU Speed	2.1 GHz or higher
v.	Graphics Type	Integrated
vi.	Monitor Size	58.1 - 63 (22.87" - 24.8")
vii.	Operating System	Windows 11 Professional
viii.	RAM Size & Speed	32 GB DDR5/ 16 GB x 2 - 4800 MT/s
ix.	SSD	1TB, NVME SSD/M2/SSD
x.	Network	At least 1 port
xi.	No. of USB port	3 or Higher
xii.	No. of HDMI port	1 or Higher
xiii.	Key Board & Mouse	Wired, Optical Scroll, Standard
xiv.	Integrated Web Camera	5 MP Integrated Pop-up web camera should be within the body of computer (a camera externally permanently attached is not acceptable)
xv.	Power Consumption	150 Watts or less
xvi.	Memory slots	2 or higher

xvii.	Comprehensive Onsite OEM warranty	05 years
viii.	OTHER REQUIREMENTS	*Buyer organization coloured logo must flash in BIOS at the time of System booting in Computers.
ix.		OEM logo/trademark must be embossed on the computers and its motherboard(No Sticker).
x.		Keyboard and Mouse should be of the same make as OEM and should have OEM logo/trademark embossed on them (No Sticker).
xi.		OEM must have an online system hardware diagnostics facility.
xii.		Recovery Option Hardware Diagnostics – Option of software based/ cloud Based Recovery / Stored in partition of SSD. OEM must have an online / offline system hardware diagnostics facility.
xiii.		Software Support Factory Reset.
xiv.		OEM must have the facility to download updates of pre-installed software, device drivers, and firmware on its website.

***To be verified at the time of pre-dispatch inspection.**

4. The supplier must demonstrate the quoted / offered model of the All-in-One Computers before the University Technical Committee on pre-scheduled date. During the technical bid evaluation, the bidder must clearly demonstrate compliance with each point of the required technical specifications and Buyer Added Bid specific ATC. The Technical Committee will assess whether the product offered meets the requirement of the University.

(Submit undertaking on the letter head of bidder)

The following criteria shall be verified by the Technical Committee in the Demonstration:

S.No.	Item	Specifications	Specifications of Computers Offered by the Bidder
i.	Processor Make	Intel /AMD/Intel Core Ultra 5	
ii.	Processor Description	Intel Core i7/ AMD Ryzen 7 / Intel Core Ultra 5 235	
iii.	Processor Generation	14 th or higher Generation	
iv.	CPU Speed	2.1 GHz or higher	
v.	Graphics Type	Integrated	
vi.	Monitor Size	58.1 - 63 (22.87" - 24.8")	
vii.	Operating System	Windows 11 Professional	
viii.	RAM Size & Speed	32 GB DDR5/ 16 GB x 2 - 4800 MT/s	
ix.	SSD	1TB, NVME SSD/M2/SSD	
x.	Network	At least 1 port	
xi.	No. of USB port	3 or Higher	
xii.	No. of HDMI port	1 or Higher	
xiii.	Key Board & Mouse	Wired, Optical Scroll, Standard	
xiv.	Integrated Web Camera	5 MP Integrated Pop-up web camera should be within the body of computer (a camera externally permanently attached is not acceptable)	
xv.	Power Consumption	150 Watts or less	

xvi.	Memory slots	2 or higher	
xvii.	Comprehensive Onsite OEM warranty	05 years	
	OTHER REQUIREMENTS	OEM logo/trademark must be embossed on the computers and its motherboard(No Sticker).	
xviii.		Keyboard and Mouse should be of the same make as OEM and should have OEM logo/trademark embossed on them (No Sticker).	
xix.		OEM must have an online system hardware diagnostics facility.	
xx.		Recovery Option Hardware Diagnostics – Option of software based/ cloud Based Recovery / Stored in partition of SSD. OEM must have an online / offline system hardware diagnostics facility.	
xxi.		Software Support Factory Reset.	
xxii.		OEM must have the facility to download updates of pre-installed software, device drivers, and firmware on its website.	

5. The following details are mandatorily required to be submitted by the prospective Bidders:

Sl.No.	Particulars	URL (Write Full URL)
1.	Details of website of OEM (Details of URL of the website).	
2.	Tracking of warranty status of the machine on OEM website (Details of URL of the concerned webpage).	
3.	Tracking of repair / service status of machine on OEM website (Details of URL of the concerned webpage”).	

4.	Service Centre should be self owned or should be an exclusive service of respective OEM and located in Delhi / NCR (Details of URL of the concerned webpage). "If the Service Centre is operated by a third party, the seller must submit a copy of the Memorandum of Understanding (MOU) / agreement."	
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6. A unique device serial number shall be provided by the seller at the time of supply, which is mentioned on the product. The buyer /consignee shall be able to verify the complete product details, including configuration, through the OEM website. The buyer /consignee should be able to perform these verifications without needing to create an account on the OEM website. Failing compliance to this point will lead to rejection of Physical inspection.

6. The bidder shall provide Comprehensive on-site warranty for a period of 60 months (60 months) on computers from the last date of installation and shall be responsible for any defects that develop in the item. The buyer shall also replace any defective part of the product supplied and other accessories, without any exception and recourse, free of cost. The period of warranty will automatically be treated as extended beyond 60 months if the computer under this tender remains non functional more than 15 days after reporting non-functional.

7. The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria: (i) Single order of at least 80% of estimated bid value; or (ii) Two orders of at least 60% each of estimated bid value; or (iii) Three orders of at least 40% each of estimated bid value.

8. Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion.

9. OEM must support to re-install the operating system when required and bring the Computer(s) back to its original factory condition as configured by the OEM.

10. All technically qualified bidder(s) will be informed for pre-inspection of their product to check the compliance of product configuration along with additional terms and conditions points mentioned in the tender. During pre-inspection, if any bidder(s) fails to meet the compliance of the requested product configuration and additional terms and conditions of tender, then the bid of the respective bidder shall be stand rejected.

11. Delay and Non Conformance - If the bidder fails to install the Licenses within the period specified in the Purchase Order, University shall without prejudice to its other remedies under the Purchase Order, deduct from the contract price, as liquidated damages, a sum equivalent to 1% (one percent) of the Contract Price of the delayed goods weekly or part thereof of delay until actual delivery. The maximum penalties will be 10% of the contract amount/awarded value.

12. Payment shall be released after satisfactory supply, installation, testing & commission of computer and inspection by the University inspection Committee.

13. The EMD/Bid security is normally to remain valid for a period of 45 (forty-five) days beyond the final bid validity period.

14. A Bid specific MAF issued by OEM is required to be uploaded.

15. The successful bidder is required to submit Performance Security for the period of 62 months (warranty + 2 months) from the date of installation in the form of Bank Guarantee / FDR.

16. A bidder's bid security will be forfeited if the bidder: i) withdraws or amends its/ his tender; ii) impairs or derogates from the tender in any respect within the period of validity of the tender; iii) If the bidder does not

accept the correction of his bid price during evaluation; and iv) If the successful bidder fails to sign the contract or furnish the required performance security within the specified period.

17. An Undertaking (duly filled/ tick mark wherever applicable) is required to be submitted by the prospective bidders in the prescribed format at Buyer added specific ATC in accordance with the GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

18. An undertaking on the letter head of the bidder for acceptance of Terms and Conditions and ATC is required to be uploaded along with the BID documents.

19. The bidder is required to submit the details of documents as per the following check [list:-](#)

Sl.No.	Particulars	Details / Annexure (To be mention by the Bidder)
1.	EMD	
2.	Experience Criteria alongwith details of work completion/ performance certificate	
3.	Bidder Turnover	
4.	OEM Turnover	
5.	MAF	
6.	MII Purchase Preference	
7.	Technical compliance sheet	
8.	Malicious Certificate	
9.	Details of Service Centre	
10.	Escalation Certificate	
11.	Compliance to Buyer added Bid ATC Clauses	
12.	ISO 9001	
13.	Warranty	

20. Declaration on the Bidders Letter Head :

This is to certify that We, M/s. _____ in submission of this offer confirm that:

- (i) We have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements;
- (ii) We do not have records of poor performance such as abandoning the work, not properly completing the contract, inordinate delays in completion, litigation history or financial failures etc.
- (iii) Business has not been banned with us by any Central / State Government Department/ Public Sector Undertaking or Enterprise of Central/ State Govt.
- (iv) We have submitted all the supporting documents and furnished the relevant details as per prescribed format.
- (v) The information and documents submitted with the tender by us are correct and we are fully responsible for the correctness of the information and document submitted by us.
- (vi) We understood that in case of any statement/information/ document furnished by us or to be furnished by us in connection with this offer is found to be incorrect or false, our Performance Security in full will be forfeited and business dealings will be banned.
- (vii) We have not been punished/. penalized by way of imprisonment in last three years.
- (viii) We have not been blacklisted / debarred by any of the Government/ Public Sector Agency in last three years.
- (ix) We have not any relative employed with GGSIP University in the University.

SEAL, SIGNATURE & NAME OF THE BIDDER

Signing this document

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12. Buyer uploaded ATC document [Click here to view the file.](#)
13. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
14. Malicious Code Certificate:

The seller should upload following certificate in the bid:-
 (a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-
 (i) Inhibit the desired and designed function of the equipment.
 (ii) Cause physical damage to the user or equipment during the exploitation.
 (iii) Tap information resident or transient in the equipment/network.
 (b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.
15. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
16. Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
17. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers

for Service Support.

18. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
19. AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.
20. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
21. ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.
22. Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
23. Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.
24. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
25. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
26. Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.
27. ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.
28. IT equipment shall be IPv6 ready from day one.
29. Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.
30. **Manufacturer Authorization:**Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid
31. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
32. **Pre-dispatch inspection at Seller premises (Fee/Charges to be borne by the BUYER):** Before dispatch, the goods will be inspected by Buyer / Consignee or their Authorized Representative or by Nominated External Inspection Agency (independently or jointly with Buyer or Consignee as decided by the Buyer) at Seller premises (or at designated place for inspection as declared / communicated by the seller) for their compliance to the contract specifications. Fee/Charges taken by the External inspection Agency and any external laboratories testing charges shall be borne by the Buyer. For in-house testing, the Sellers will provide necessary facilities free of cost. Seller shall notify the Buyer through e-mail about readiness of goods for pre-dispatch inspection and Buyer will notify the Seller about the Authorized Representative/ Nominated External Inspection Agency and the date for testing. The goods would be dispatched to consignee only after clearance in pre-dispatch inspection. Consignee's right of rejection as per GTC in respect of the goods finally received at his location shall in no way be limited or waived by reason of the goods having previously been inspected, tested and passed by Buyer/ Consignee or its Nominated External Inspection Agency prior to the goods' shipment. While bidding, the sellers should take into account 7 days for inspection from the date of email offering the goods for inspection. Any delay in inspection beyond 7 days shall be on the part of the buyer and shall be regularised without Liquidated Damages.

When there is requirement of submission the advance sample, the seller shall inform the buyer promptly through emails about the date of submission of sample to the buyer nominated Inspection agency.

33. Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)
34. Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name
The Registrar, GGSIP University
Account No.
927860555
IFSC Code
IDIB000G082
Bank Name
Indian Bank
Branch address
GGSIP University, Sector-16C, Dwarka, New Delhi -110078
. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.
35. Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of
The Registrar, GGSIP University
A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.
36. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.
37. Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.
38. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 5 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to reimburse the cost of such service / rectification to the Buyer.
39. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.

3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	13-08-2026 14:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	13-08-2026 14:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Delhi
विभाग का नाम / Department Name	Higher Education Department Delhi
संगठन का नाम / Organisation Name	Guru Gobind Singh Indraprastha University
कार्यालय का नाम / Office Name	South West
शिकायत निवारण के संपर्क विवरण / Contact details of Grievance redressal	HOD Email id : buyer6.ipu.dl@gembuyer.in Buyer Email id: buycon44.ggsiu.dl@gembuyer.in
कुल मात्रा / Total Quantity	475
वस्तु श्रेणी / Item Category	All in One PC (V2) (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	200 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का) / OEM Average Turnover (Last 3 Years)	400 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड / Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years of Experience and Turnover	No

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	2
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
अनुमानित बिड मूल्य / Estimated Bid Value	61000000
Payment Timelines	Payments shall be made to the Seller within 30 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में है / Purchase Preference to MII sellers available upto price within $L1+X\%$	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50
सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order(as amended and applicable time to time)

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product

during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023. [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017 and its subsequent Orders/Notifications issued by concerned Ministry. Benefits of MSE will be allowed only if seller/service provider is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

6. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

7. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
29-07-2026 11:00:00	Seminar Hall, 1st Floor, Administrative Block, GGSIP University, Sector-16C, Dwarka, New Delhi - 110078

All In One PC (V2) (475 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Description	Description of store	All in One Personal Computers consist of a Mouse, Keyboard, Display with Web camera, inbuilt/integrated microphone array and speakers, an internal CPU with connection cables and power adapter with 1 year standard warranty
	Processor Number	Intel Core i7-14700, Intel Core i9-13900T, Intel Core i9-13900, AMD Ryzen 7 8700G, AMD Ryzen 7 PRO 8700G, AMD Ryzen 9 PRO 7945, AMD Ryzen 9 7900X3D, AMD Ryzen 9 7950X3D, Intel Core Ultra 5-235, Intel Core Ultra 7-265, Intel Core Ultra 9 285 Or higher
Input Devices	Mouse Connectivity	Wired, Wireless Or higher
	Keyboard Connectivity	Wired, Wireless Or higher
Graphics	Graphics Type	Integrated
Operating System	Operating System (Factory Preloaded with Certification)	Windows 11 Professional
Memory	Type of RAM	DDR5 Or higher
	RAM Size (GB)	32
Storage	Type of Storage Installed with the System	NVMe SSD
	Storage Capacity (in GB)	1024
Display	Display Size - Diagonal (in Inches)	58.1 - 63 (22.87" - 24.8")
Ports	Number of Ports	1-HDMI, 1-DP, 1-USB TYPE C, Universal Audio Jack, 1-RJ-45 (10/100/1000 Ethernet Port), 1-USB 3.1 Gen 2 TYPE A, 2-USB 3.0 TYPE A, 2-USB 3.1 Gen 2 TYPE A, 2-USB 3.1 Gen 1 TYPE A, 1-USB 3.1 Gen 1 TYPE C
Generic	Stand	Standard

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Raja Ram	110078,GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY, SECTOR 16C, DWARKA	475	30

2. Operating System

- a. There is no requirement that the OEM of the All in One PC should be a device partner of Microsoft or hold a valid authorisation from Microsoft
- b. Microsoft OS may be sourced directly from Microsoft by OEMs holding device partner status, and those not holding device partner status may source from authorized distributors,i.e., Ingram/Reddington and their authorized channel partners.
- c. Buyers may ensure that the authorisation from Microsoft shall not be made a mandatory requirement in bids.
- d. If supplies are made as per brands of OEMs who are global device partners, then the serial number of the machine supplied can be used to check the details of the product from the website of the OEM.
- e. In the case of local device partners of Microsoft, OS details such as the digital key number should be produced with supplies, and the buyer may verify them from Microsoft.
- f. In case of other OEMs who are sourcing from authorized distributors of Microsoft, Reddington, or Ingram, a copy of the invoice which contains the relevant serial number of Windows OS shall be submitted with supplies, and the buyer/consignee can verify the same from the OS server website or by telephone, or both.
- g. In respect of verification of OS, the consignee shall take necessary steps at the time of acceptance. For device partner machines, buyers can check the All in One PC OEM website to verify the OS by entering the PC's serial number and part code number. For entities that are not device partners and source OS from distributors' networks, they may verify the serial number through the Microsoft website or by telephone, or both.
- h. In case the product offered is with a DOS or Linux operating system, such verification of OS shall not be applicable.
- i. Buyer shall request for Windows Hardware Compatibility Certificate for window operating system to ensure the supply hardware is compatible with Windows operating system

3.	Requirement of OEM logo	Buyers are advised to note that incorporating a condition stipulating an OEM logo on the motherboard is restrictive and may not be incorporated into the bids.
4.	Warranty	a. The buyer may ensure that as soon as supplies are received, a request for a warranty certificate is made, along with logging into the OEM website/call center to verify the certificate. b. The product in GeM marketplace (Direct Purchase & L1 purchase) comes with a minimum standard warranty of one year. In case the seller has standard warranty more than one year, the same may be mentioned in the catalogue (including in the model name) and in such case higher warranty offered shall prevail/supersede the minimum one year warranty.
5.	OM related to MII, Local content and MeitY advice on Model technical specifications	Buyers are requested to refer to various OM's pertaining to DPIIT and MeitY, as issued from time to time, while making procurement and follow relevant provisions as applicable.

6.

Check points during
Acceptance of Supplies

Before generating the Consignee Receipt and Acceptance Certificate (CRAC), the consignee may inspect the system condition and verify that it complies with the agreed specifications and configurations. In the case of a large number of units to be procured, then the buyer may opt for bidding and accordingly stipulate conditions regarding installation, inspection by consignees/inspection agency. Consignees who receive the supplies should be vigilant and should complete checking to ensure that there is no scope for the supply of refurbished products. At the time of receiving supplies, the consignee may adhere to the following to ensure that any discrepancies in supplies can be flagged, taken into account, and reflected while generating the CRAC:

- i. Packing should be checked properly
- ii. A warranty certificate from the OEM should be insisted upon and checked.
- iii. Instruction manuals and the OS installed should be checked.
- iv. The machine serial number should also be checked through settings and can be verified from the OEM website. The above points are for guidance, and the buyer/consignee may take steps considered suitable by them for checking at the consignee end before acceptance of systems.
- v. An escalation matrix for customer grievance redressal shall be insisted upon by the buyer from the seller at the time of delivery.

7.	HDD/SSD Storage Retention	Buyer may add their requirement of retention of securely store all Hard Disk Drives (HDDs) or Solid-State Drives (SSDs) used in the All in One PC under ATC clause.
For Sellers:		
1.	OEM Website Link/Part No for product verification	The OEM shall share the OEM website link with the buyer at the time of delivery. The offered model details/configuration should be available on their website. A unique device serial number shall also be provided at the time of supply, which is also mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the shared OEM website link.
2.	Changing or altering the configuration	Seller must refrain from changing or altering the configuration of the factory pre-loaded machine. The machine should be delivered to the Consignee in its original, factory-approved configuration.
3.	Warranty	The seller shall furnish a valid warranty Certificate/Tag from the OEM to the purchaser, guaranteeing the product's coverage under the specified warranty terms. The warranty certificate should be verifiable through the OEM website/customer care center.
4.	Compliance of extended producer's responsibility	With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalog parameter. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.
5.	Mandatory / Statutory requirements as applicable	OEMs shall have to ensure compliance with the mandatory/statutory requirements as per the Government of India Notifications issued from time to time for hardware and software components, as applicable.
6.	Operating System	It shall be the responsibility of OEMs to ensure that supplies are made with genuine operating systems.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

- Provisions for workmen compensation, insurance, public liability, property damage, insurance etc. to be ensured by the contractor. Also, safety measures prescribed for working in Extra High Voltage & use of personnel protective equipment must be adhered to.

3. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

4. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

5. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

The Registrar, GGSIP University
payable at
New Delhi

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

6. **Forms of EMD and PBG**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

The Registrar, GGSIP University
Account No.
927860555
IFSC Code
IDIB000G082
Bank Name
Indian Bank
Branch address
GGSIP University, Sector-16C, Dwarka, New Delhi -110078

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

7. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

8. **Generic**

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

9. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

10. **Generic**

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any

responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

11. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1. The estimated bid value is Rs.6,10,00,000/- (inclusive of GST) for 475 nos. of All in One Computers and the bidders are required to submit EMD of Rs.18,30,000/- in favour of The Registrar, GGSIP University in the form of Demand Draft / NEFT/RTGS.

2. Delivery:- The Delivery address of All In One Computers are as under:

Qty. of All in One Computers	Delivery Address
200	Incharges, Store Department, East Delhi Campus of Guru Gobind Singh Indraprastha University, Surajmal Vihar, Delhi - 110092
275	Incharge, University Central Stores, Guru Gobind Singh Indraprastha University, Sector-16C, Dwarka, New Delhi - 110078
TOTAL - 475	

3. In case of any difference in specifications, the specifications below:

S.No.	Item	Specifications
i.	Processor Make	Intel /AMD/Intel Core Ultra 5
ii.	Processor Description	Intel Core i7/ AMD Ryzen 7 / Intel Core Ultra 5 235
iii.	Processor Generation	14 th or higher Generation
iv.	CPU Speed	2.1 GHz or higher
v.	Graphics Type	Integrated
vi.	Monitor Size	58.1 - 63 (22.87" - 24.8")
vii.	Operating System	Windows 11 Professional

viii.	RAM Size & Speed	32 GB DDR5/ 16 GB x 2 - 4800 MT/s
ix.	SSD	1TB, NVME SSD/M2/SSD
x.	Network	At least 1 port
xi.	No. of USB port	3 or Higher
xii.	No. of HDMI port	1 or Higher
xiii.	Key Board & Mouse	Wired, Optical Scroll, Standard
xiv.	Integrated Web Camera	5 MP Integrated Pop-up web camera should be within the body of computer (a camera externally permanently attached is not acceptable)
xv.	Power Consumption	150 Watts or less
xvi.	Memory slots	2 or higher
xvii.	Comprehensive Onsite OEM warranty	05 years
viii.	OTHER REQUIREMENTS	*Buyer organization coloured logo must flash in BIOS at the time of System booting in Computers.
ix.		OEM logo/trademark must be embossed on the computers and its motherboard(No Sticker).
x.		Keyboard and Mouse should be of the same make as OEM and should have OEM logo/trademark embossed on them (No Sticker).
xi.		OEM must have an online system hardware diagnostics facility.

xii.		Recovery Option Hardware Diagnostics – Option of software based/ cloud Based Recovery / Stored in partition of SSD. OEM must have an online / offline system hardware diagnostics facility.
xiii.		Software Support Factory Reset.
xiv.		OEM must have the facility to download updates of pre-installed software, device drivers, and firmware on its website.

***To be verified at the time of pre-dispatch inspection.**

4. The supplier must demonstrate the quoted / offered model of the All-in-One Computers before the University Technical Committee on pre-scheduled date. During the technical bid evaluation, the bidder must clearly demonstrate compliance with each point of the required technical specifications and Buyer Added Bid specific ATC. The Technical Committee will assess whether the product offered meets the requirement of the University.

(Submit undertaking on the letter head of bidder)

The following criteria shall be verified by the Technical Committee in the Demonstration:

S.No.	Item	Specifications	Specifications of Computers Offered by the Bidder
i.	Processor Make	Intel /AMD/Intel Core Ultra 5	
ii.	Processor Description	Intel Core i7/ AMD Ryzen 7 / Intel Core Ultra 5 235	
iii.	Processor Generation	14 th or higher Generation	
iv.	CPU Speed	2.1 GHz or higher	
v.	Graphics Type	Integrated	
vi.	Monitor Size	58.1 - 63 (22.87" - 24.8")	
vii.	Operating System	Windows 11 Professional	

viii.	RAM Size & Speed	32 GB DDR5/ 16 GB x 2 - 4800 MT/s	
ix.	SSD	1TB, NVME SSD/M2/SSD	
x.	Network	At least 1 port	
xi.	No. of USB port	3 or Higher	
xii.	No. of HDMI port	1 or Higher	
xiii.	Key Board & Mouse	Wired, Optical Scroll, Standard	
xiv.	Integrated Web Camera	5 MP Integrated Pop-up web camera should be within the body of computer (a camera externally permanently attached is not acceptable)	
xv.	Power Consumption	150 Watts or less	
xvi.	Memory slots	2 or higher	
xvii.	Comprehensive Onsite OEM warranty	05 years	
	OTHER REQUIREMENTS	OEM logo/trademark must be embossed on the computers and its motherboard(No Sticker).	
xviii.		Keyboard and Mouse should be of the same make as OEM and should have OEM logo/trademark embossed on them (No Sticker).	
xix.		OEM must have an online system hardware diagnostics facility.	
xx.		Recovery Option Hardware Diagnostics – Option of software based/ cloud Based Recovery / Stored in partition of SSD. OEM must have an online / offline system hardware diagnostics facility.	

xxi.		Software Support Factory Reset	
xxii.		OEM must have the facility to download updates of pre-installed software, device drivers, and firmware on its website.	

5. The following details are mandatorily required to be submitted by the prospective Bidders:

Sl.No.	Particulars	URL (Write Full URL)
1.	Details of website of OEM (Details of URL of the website).	
2.	Tracking of warranty status of the machine on OEM website (Details of URL of the concerned webpage).	
3.	Tracking of repair / service status of machine on OEM website (Details of URL of the concerned webpage".	
4.	Service Centre should be self owned or should be an exclusive service of respective OEM and located in Delhi / NCR (Details of URL of the concerned webpage). "If the Service Centre is operated by a third party, the seller must submit a copy of the Memorandum of Understanding (MOU) / agreement."	

6. A unique device serial number shall be provided by the seller at the time of supply, which is mentioned on the product. The buyer /consignee shall be able to verify the complete product details, including configuration, through the OEM website. The buyer /consignee should be able to perform these verifications without needing to create an account on the OEM website. Failing compliance to this point will lead to rejection of Physical inspection.

6. The bidder shall provide Comprehensive on-site warranty for a period of 60 months (60 months) on computers from the last date of installation and shall be responsible for any defects that develop in the item. They shall also replace any defective part of the product supplied and other accessories, without any exception and recourse, free of cost. The period of warranty will automatically be treated as extended beyond 60 months if the computer under this tender remains non-functional more than 15 days after reporting non-functional.

7. The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current

year and three previous financial years) as on opening of bid, as per following criteria: (i) Single order of at least 80% of estimated bid value; or (ii) Two orders of at least 60% each of estimated bid value; or (iii) Three orders of at least 40% each of estimated bid value.

8. Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion.

9. OEM must support to re-install the operating system when required and bring the Computer(s) back to its original factory condition as configured by the OEM.

10. All technically qualified bidder(s) will be informed for pre-inspection of their product to check the compliance of product configuration along with additional terms and conditions points mentioned in the tender. During pre-inspection, if any bidder(s) fails to meet the compliance of the requested product configuration and additional terms and conditions of tender, then the bid of the respective bidder shall be stand rejected.

11. Delay and Non Conformance - If the bidder fails to install the Licenses within the period specified in the Purchase Order, University shall without prejudice to its other remedies under the Purchase Order, deduct from the contract price, as liquidated damages, a sum equivalent to 1% (one percent) of the Contract Price of the delayed goods weekly or part thereof of delay until actual delivery. The maximum penalties will be 10% of the contract amount/awarded value.

12. Payment shall be released after satisfactory supply, installation, testing & commission of computer and inspection by the University inspection Committee.

13. The EMD/Bid security is normally to remain valid for a period of 45 (forty-five) days beyond the final bid validity period.

14. A Bid specific MAF issued by OEM is required to be uploaded.

15. The successful bidders is required to submit Performance Security for the period of 62 months (warranty + 2 months) from the date of installation in the form of Bank Guarantee / FDR.

16. A bidder's bid security will be forfeited if the bidder: i) withdraws or amends its/ his tender; ii) impairs or derogates from the tender in any respect within the period of validity of the tender; iii) If the bidder does not accept the correction of his bid price during evaluation; and iv) If the successful bidder fails to sign the contract or furnish the required performance security within the specified period.

17. An Undertaking (duly filled/ tick mark wherever applicable) is required to be submitted by the prospective bidders in the prescribed format at Buyer added specific ATC in accordance with the GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

18. An undertaking on the letter head of the bidder for acceptance of Terms and Conditions and ATC is required to be uploaded alongwith the BID documents.

19. The bidder is required to submit the details of documents as per the following check [list:-](#)

Sl.No.	Particulars	Details / Annexure (To be mention by the Bidder)
1.	EMD	

2.	Experience Criteria alongwith details of work completion/ performance certificate	
3.	Bidder Turnover	
4.	OEM Turnover	
5.	MAF	
6.	MII Purchase Preference	
7.	Technical compliance sheet	
8.	Malicious Certificate	
9.	Details of Service Centre	
10.	Escalation Certificate	
11.	Compliance to Buyer added Bid ATC Clauses	
12.	ISO 9001	
13.	Warranty	

20. Declaration on the Bidders Letter Head :

This is to certify that We, M/s._____ in submission of this offer confirm that:

(i) We have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements;

(ii) We do not have records of poor performance such as abandoning the work, not properly completing the contract, inordinate delays in completion, litigation history or financial failures etc.

(iii) Business has not been banned with us by any Central / State Government Department/ Public Sector Undertaking or Enterprise of Central/ State Govt.

(iv) We have submitted all the supporting documents and furnished the relevant details as per prescribed format.

(v) The information and documents submitted with the tender by us are correct and we are fully responsible for the correctness of the information and document submitted by us.

(vi) We understood that in case of any statement/information/ document furnished by us or to be furnished by us in connection with this offer is found to be incorrect or false, our Performance Security in full will be forfeited and business dealings will be banned.

(vii) We have not been punished/. penalized by way of imprisonment in last three years.

(viii) We have not been blacklisted / debarred by any of the Government/ Public Sector Agency in last three years.

(ix) We have not any relative employed with GGSIP University in the University.

SEAL,SIGNATURE & NAME OF THE BIDDER

Signing this document

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12. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

13. Rate Contract

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

14. Rate Contract

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

(i) Inhibit the desires and designed function of the equipment.

(ii) Cause physical damage to the user or equipment during the exploitation.

(iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

15. Rate Contract

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

16. Rate Contract

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

17. Rate Contract

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

18. Rate Contract

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

19. Rate Contract

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

20. Rate Contract

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

21. Rate Contract

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

22. Rate Contract

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

23. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

24. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

25. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

26. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

27. Certificates

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

28. Generic

IT equipment shall be IPv6 ready from day one.

29. Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

30. Generic

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation,

address, e-mail Id and Phone No. required to be furnished along with the bid

31. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

32. Inspection

Pre-dispatch inspection at Seller premises (Fee/Charges to be borne by the BUYER): Before dispatch, the goods will be inspected by Buyer / Consignee or their Authorized Representative or by Nominated External Inspection Agency (independently or jointly with Buyer or Consignee as decided by the Buyer) at Seller premises (or at designated place for inspection as declared / communicated by the seller) for their compliance to the contract specifications. Fee/Charges taken by the External inspection Agency and any external laboratories testing charges shall be borne by the Buyer. For in-house testing, the Sellers will provide necessary facilities free of cost. Seller shall notify the Buyer through e-mail about readiness of goods for pre-dispatch inspection and Buyer will notify the Seller about the Authorized Representative/ Nominated External Inspection Agency and the date for testing. The goods would be dispatched to consignee only after clearance in pre-dispatch inspection. Consignee's right of rejection as per GTC in respect of the goods finally received at his location shall in no way be limited or waived by reason of the goods having previously been inspected, tested and passed by Buyer/ Consignee or its Nominated External Inspection Agency prior to the goods' shipment. While bidding, the sellers should take into account 7 days for inspection from the date of email offering the goods for inspection. Any delay in inspection beyond 7 days shall be on the part of the buyer and shall be regularised without Liquidated Damages.

When there is requirement of submission the advance sample, the seller shall inform the buyer promptly through emails about the date of submission of sample to the buyer nominated Inspection agency.

33. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

34. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

The Registrar, GGSIP University

Account No.

927860555

IFSC Code

IDIB000G082

Bank Name

Indian Bank

Branch address

GGSIP University, Sector-16C, Dwarka, New Delhi -110078

. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

35. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

The Registrar, GGSIP University

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

36. **Warranty**

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

37. **Generic**

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

38. **Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 5 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

39. **Generic**

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be

determined and redressed by the concerned Buyer Organisation only.

8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land

border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---