



Guru Gobind Singh Indraprastha University

Sector 16-C, Dwarka, New Delhi- 110078 Website: www.ipu.ac.in

O/o Director (Development) / IIQAC

11th May, 2022

STUDENT NOTICE

In reference to our earlier communication on the subject above, it is to inform you all that the **Student Satisfaction Survey (SSS) by NAAC has started from 11th May 2022.**

As already informed, your Alma Mater, GGSIP University has applied for the 3rd cycle of NAAC Accreditation (National Assessment and Accreditation Council). For your information, the University was awarded highest 'A' Grade in the 1st and 2nd Cycle of its Accreditation.

As a part of the accreditation process, **NAAC conducts Students Satisfaction Survey (SSS)** comprising of 20 objectives and one open ended question. The response to objective questions is on 5 point Likert scale (0 to 4), **with the most positive response rated as '4' and most negative response is rated as '0'.**

In the light of the above, **you are requested to please check email from NAAC (including spam folder or promotions folder) and fill the questionnaire quickly and in a time-bound manner latest by 21st May 2022 (10 days).** It is required to satisfy the minimum 20% feedback responses to qualify in the process. The email will have link to be used for filling the questionnaire, which will not take more than 2 minutes for you.

Please ensure your encouraging participation in the feedback survey process of NAAC and help to secure a good grade to give you pride to be an alumnus of top grade University of the country.

In case of any queries you can contact / write to the undersigned as per details below:

Prof. A.K. Saini

Director (Development) and IIQAC Coordinator

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Prof. A. K. Saini
Director (Development) &
IIQAC Coordinator



NAAC

Participate in Student Satisfaction Survey (SSS) by NAAC

Dear Students,

NAAC (National Assessment and Accreditation Council) has endeavoured to conduct a **Student Satisfaction Survey (SSS)** the results of which will encompass the accreditation process. The Survey will capture student responses from the list of students provided by the Higher Education Institutes (HEIs). This survey is conducted directly by NAAC to give an opportunity to the students to have their say in assessment and quality improvement process.

NAAC will send online link of the survey to the email address of the student provided by the HEIs, and the student will have to complete and submit the survey in a stipulated time.



Have your say in quality improvement



• Rate your Institution

The questionnaire is based on the Likert type scale that means the students will have to give responses on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. Analysis of the survey is done using software which will aggregate the responses and generate the score of Student Satisfaction Survey which is important Key Indicator in overall grade of institution.

• Suggest Improvements

In SSS, twenty of the twenty one questions will be objective in nature, while one question is open ended to elicit observations and suggestions for improvements thereby providing an opportunity to the student to give suggestions and criticisms in their own words. The questionnaire consists of several facets of the teaching learning process.

• Identity Not Disclosed

Students are randomly selected for the survey by system. Except particular student nobody will know which student has received the SSS email and what they have responded. Thus the students will remain anonymous throughout the process.

More details on survey are available on NAAC website <http://www.naac.gov.in/apply-now>

Student Survey has 30 to 60 weightage (as per type of institution) in the scoring of institutional Grade and hence responses from students can play a critical role in determining institutional grade. It is desired that active participation of students in survey will not only empower the students but also help institutions in continuous quality improvement through student engagement.

If you have any queries, kindly contact: Member Secretary-IIQAC (GGSIPU)

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And/or

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