



Guru Gobind Singh Indraprastha University
“A State University established by the Govt. Of NCT Delhi”
Sector 16-C, Dwarka, New Delhi – 110078



F. No.: GGSIPU/CCGPC/2024/ 1001

21st May 2024

Sub. Placement opportunity for BCA students of GGSIP University of the batch passing out in year 2024 in the company “Skilrock Technologies Pvt Ltd”

Dear Placement Officer,

Greetings from CCGPC, GGSIPU!!!

Please find below details of Placement opportunity for BCA students of GGSIP University of the batch passing out in year 2024 in the company “Skilrock Technologies Pvt Ltd” for your reference and circulation to students to apply on given link by **23rd May 2024**.

Registration Link – <https://forms.gle/Cred8ffXS3b6Uezf8>

Name of Company – Skilrock Technologies Pvt Ltd

Profile – Tech Client Support Trainee

Employment Type: Full Time, Permanent

Working Days: Rotational Shift

Head Office : CyberCity, Gurugram

Key Skills and Qualifications:

- BCA students passing out in 2024.
- Strong analytical and problem-solving skills, with the ability to perform log analysis and interpret complex data.
- Proficiency in writing and executing SQL queries for database troubleshooting and analysis.
- Familiarity with MySQL/SQL databases and database management systems.
- Basic understanding of Linux operating systems and command-line utilities.
- Excellent communication skills, both verbal and written.
- Ability to work independently and collaboratively in a fast-paced environment.
- Customer-focused mindset with a passion for delivering exceptional support experiences.
- Application logs live monitoring tools like ELK Kibana will be plus.

Roles and Responsibilities:

1. Provide technical support to clients via various channels, including email, phone, and chat.
2. Analyse and troubleshoot client-reported issues, utilizing log analysis techniques to identify root causes.
3. Perform database queries and data analysis to investigate and resolve client inquiries and issues
4. Assist clients with configuring, troubleshooting, and optimizing MySQL/SQL databases.

5. Collaborate with internal teams to escalate and resolve complex technical issues in a timely manner.
6. Document client interactions, issues, and resolutions accurately and comprehensively in our support ticketing system.
7. Maintain a high level of professionalism and customer service while addressing client inquiries and concerns as per SLA.
8. Stay up-to-date with product updates, technical documentation, and industry best practices to enhance support delivery.
9. Automation for regular tasks using shell/perl/python scripts.

Initial Career Progression and Compensation

Depending upon the performance of the selected student in the interview The selected candidates will be on Internship for First two complete quarters. Hence the internship/ training period may range between six (6) months to seven (7) months depending upon the Date of Joining of the selected student. Trainees will be paid 20K PM during the training of 2 Complete Calendar Quarter and thereafter their CTC will be as follows:

BCA/ Diploma Engineer Trainees (DET) upon Confirmation		
Proposed Compensation Structure after Successful Completion of Training		
	Monthly Salary (INR)	Salary Annualized (INR)
Basic Salary	15,100	1,81,200
HRA	7550	90,600
Special Allowance	7350	88,200
Gross Monthly Salary (A)	30,000	3,60,000
Annual & Statuary Benefits		
Health Insurance Premium		3,000
Term Insurance Premium		3,000
Gratuity as per Payment of Gratuity Act		8,712
Total Annual & Statuary Benefits (B)		14,712
Annual Cost to Company (A+B)		3,74,712

Please find attached company profile .

LAST DATE FOR REGISTRATION IS **23rd May 2024**.

(Dr. Nisha Singh)
Training and Placement Officer
CCGPC, GGS IP University

GAMING BEYOND LIMITS



Skilrock at a Glance



Skilrock is a technology platform & service provider to the Global Lottery & Gaming Industry with a strong presence across continents. As part of the \$2.4 billion Sugil & Damani Group, Skilrock leverages the group's extensive domain experience to offer the INFINITI gaming platform - a true Omni-Channel, Omni-Gaming Platform that can serve any lottery or gaming operator anywhere in the world.



50+

Years of Domain Experience



200,000+

POS Terminals Across Geographies



Presence In

30+ Jurisdictions



20 Million+

Transactions Per Day



7 Million+

iGaming Players



Multiple Patents

Granted



Industry Associations



Promoted by Sugal & Damani



A US \$2.4 Billion Conglomerate and The Pioneers Of Lottery & Gaming in India

Sugal & Damani is a leader in the Indian lottery industry along with a presence in several other strategic sectors such as IT, Real estate, Education, etc. For over 5 decades, it has worked towards transforming the lottery & gaming sector through relentless innovation, technological advancement and strong leadership. Its domain expertise also enables them in developing lottery projects that support a myriad of social welfare schemes.

Group Companies



BOOM
GAMES

SKILROCK
TECHNOLOGIES

PAYWORLD
Making Life Simple

SILVERSKY
BUILDERS
BUILDING YOUR TOMORROW TODAY

EMPATHY
foundation

Highlights



1,000+
Employees



1 Million+
CSR Beneficiaries



1 Million+
Retail Touch Points

Running India's Largest Lottery

50+ Years of Experience
Operated 25k Retail Locations
Lottery Turnover US\$2.4B[^] in FY18
Reserve Bidder for UK National Lottery*

Operating Online Gaming

Various verticals for last 8 years
5M+ Players
Gaming Turnover US\$400M+ in FY19

Managing Payments

Large Range of Payments' Services
250k+ Retail Locations
Gross Turnover US\$1B in FY20





Skilrock's 4th Gen "INFINITI" Platform

A True Omni-Channel & Omni-Gaming Platform



INFINITI, a proven, high-performing, reliable and robust omni-channel & omni-gaming platform, is ideally suited for ensuring a seamless player experience, driving growth for operators, and staying ahead of the competition. It helps you manage your retail, iGaming and self-service channels; and all your games such as lotto, bingo, casino, sports, scratch and slots on a single platform.

Key Highlights



Retail Management System



Analytics & Insights



Scalable & Customizable



Responsible Gaming



Player Account Management



Multicurrency & Multilingual



3rd Party Integrations



Risk Management



Omni-Channel Solution

All Games All Channels



Over **30+** POS Models

Retail

- Business Intelligence
- Product Management
- Hardware Agnostic
- Easily Customizable
- Channel Management
- Responsible Gaming



Apple iOS Android Web USD

iGaming

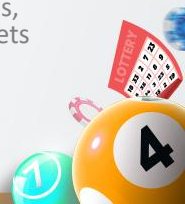
- Content Independent
- Wallet Management
- Open Platform
- Promotions & Bonuses
- Affiliate Management
- Risk Management



Range of VLT, ITVM & Slot Machines

Self Service

- Promotions & Bonuses
- Live Streaming & Advertisement
- Multi Product
- Accepts Bills, Coins & Cards
- Instant Ticket Vending
- Dispense Bills, Coins & Tickets



Omni-Gaming Solution

All Games All Channels



Lotto, Keno & Raffle



Bingo



Instant



Slots



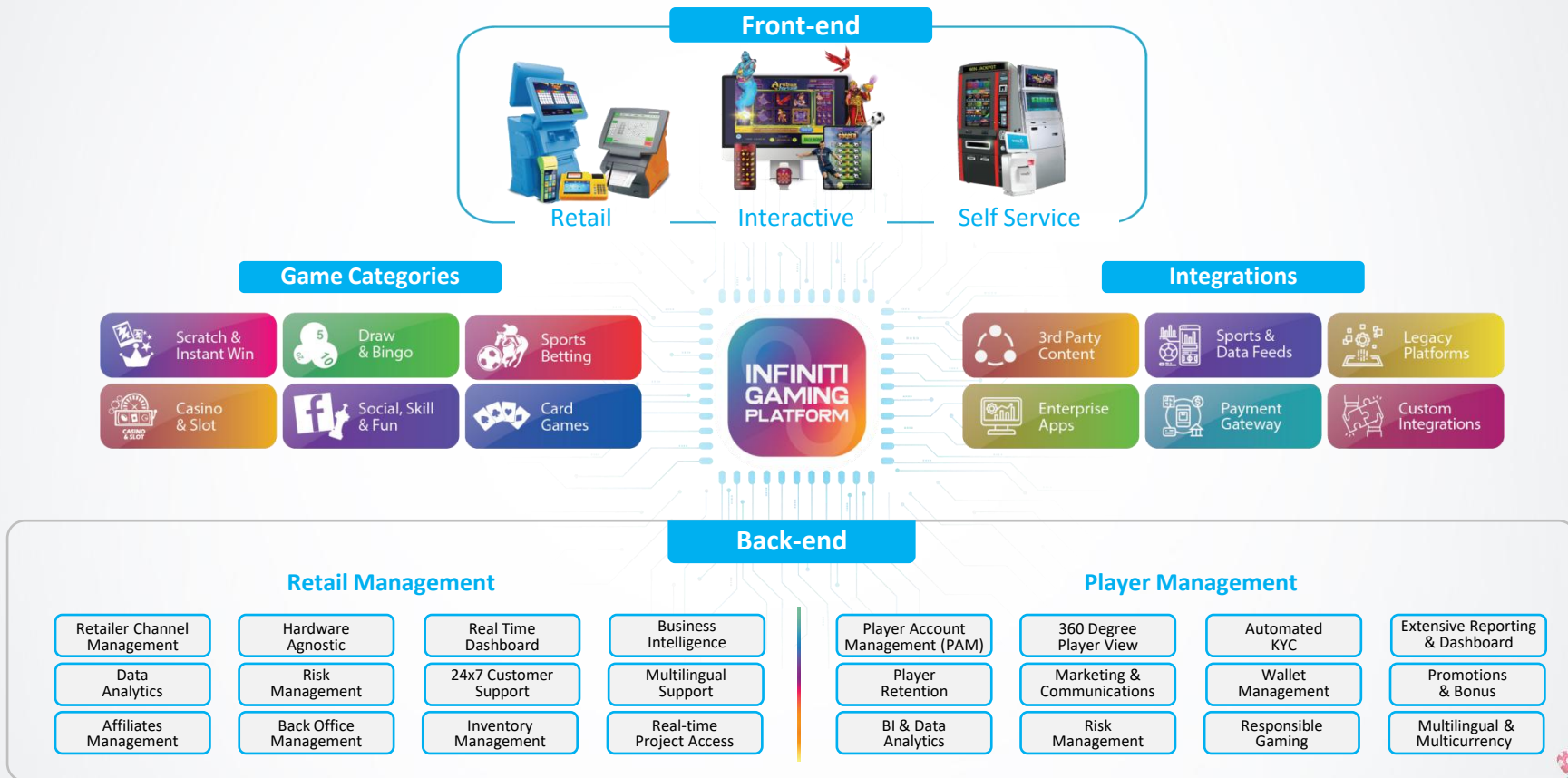
Sports Lottery



Scratch Lottery



INFINITI Platform Architecture



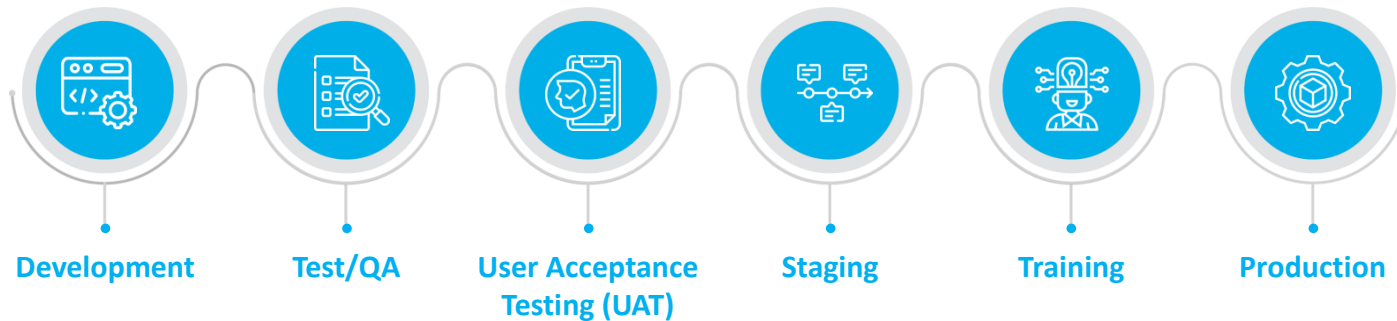
Complete Central System



Server Infrastructure

For Agile (DTAP) Operations, Skilrock recommends following

Deployment Life Cycle



Supporting Best Industry Practices

Scalable

**High
Availability**

**Business
Continuity Plan**

**Disaster
Recovery**



Wide Range of Hosting Options



Cloud Infra



On-premises

- **Fully on Cloud**
 - Virtualized
 - Container
 - Hybrid
- **Hybrid Cloud (with on-premises or hosted)**
- **On Premises**
 - Bare Metal
 - Virtualized
- **Hosted Data Centre**
 - Bare Metal
 - Virtualized

A combination of above can also be chosen for production, UAT and Staging environments.



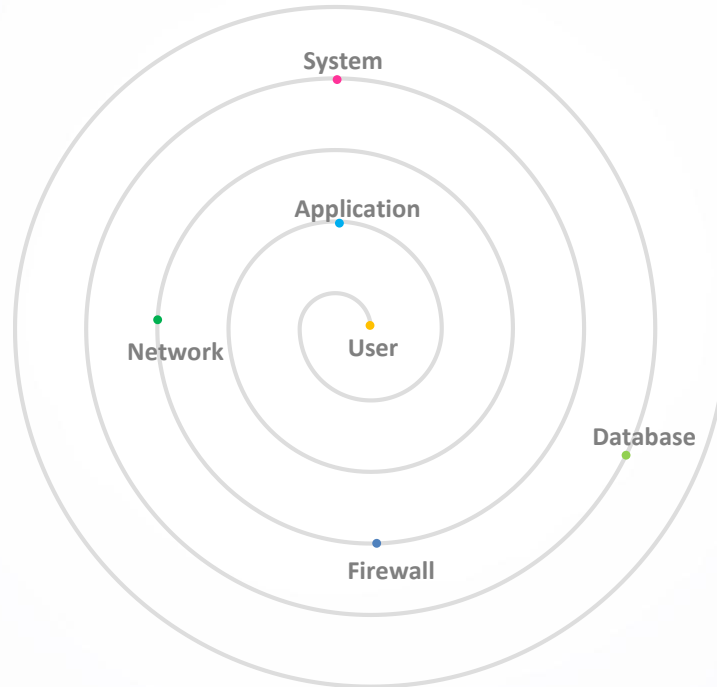
Approach & Methodology



360° Project Elements



System Security Arrangement



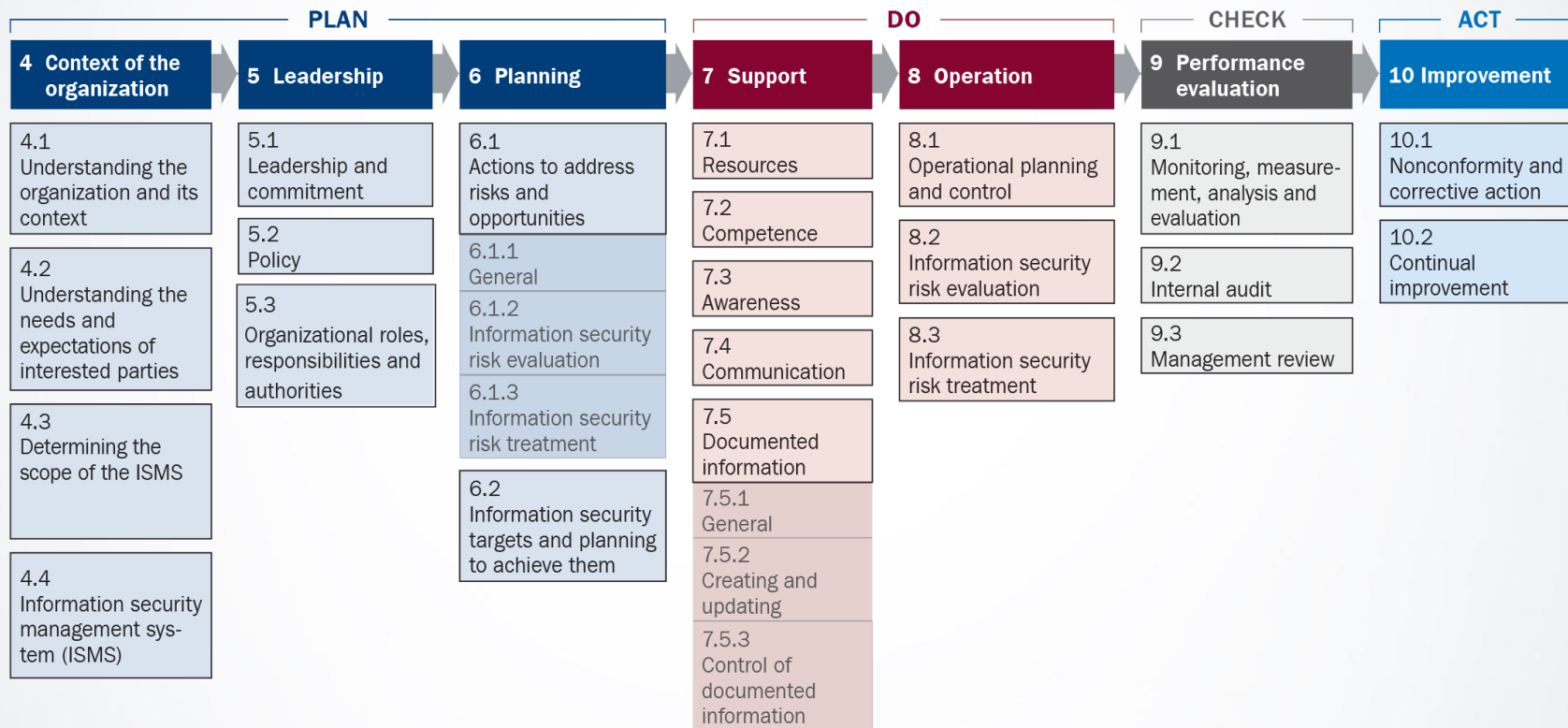
Security & Risk Management



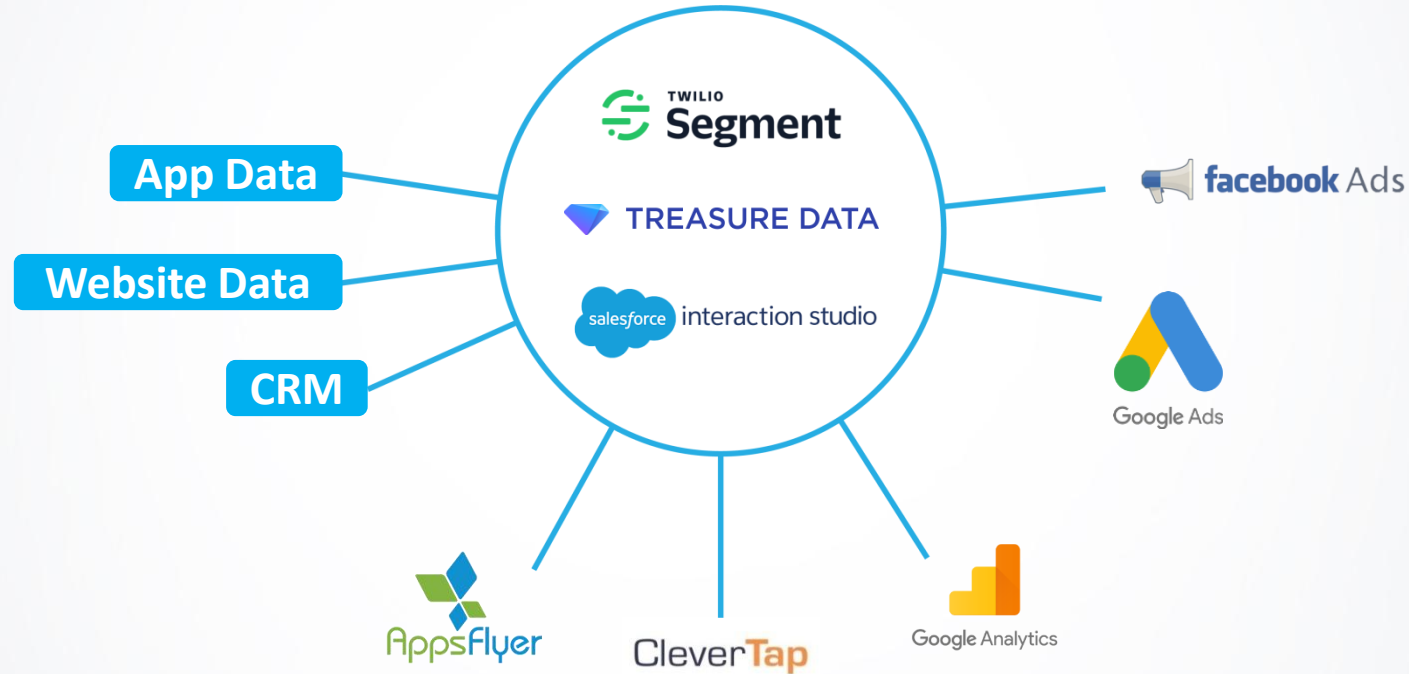
- ISO 27001 and STQC certifications ensure robust security.
- Security considerations encompass all operations, beyond module level design.
- Periodic Vulnerability Assessment and Penetration Testing (VA/PT) identifies and addresses security risks.
- Risk Management is integrated into our PMO, supported by GLI and iTech Lab certifications.
- Collaboration with clients strengthens their security processes.



ISO 27001 – Security Control Points Practiced



Marketing Tech & CRM Integrations



Skill Sets & Credentials



Development Environment Tools



GitLab



Nexus

Repository



Jenkins



Gradle

Maven™

CI Readiness

JACOCO
Java Code Coverage



JUnit

Dev Add-Ons



Swagger



apiary



JUNIT

API Management



Selenium



appium

cucumber

Test Automation



elastic



logstash

kibana

ZABBIX



Grafana

Nagios®

pingdom



ANSIBLE

Infra & Monitoring



Middleware: High Availability & Scalability

- Middleware built on various standard open source solutions
- Middleware built for high availability and scalability



Standard App Servers



SPL Gaming Servers

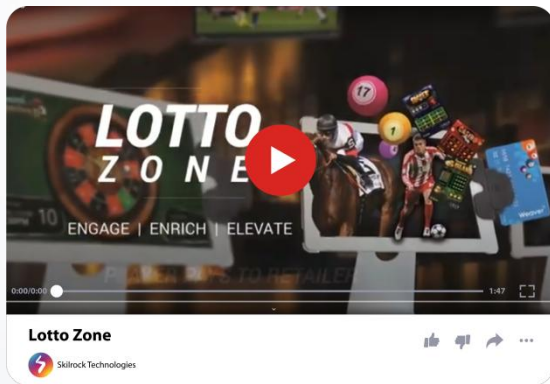
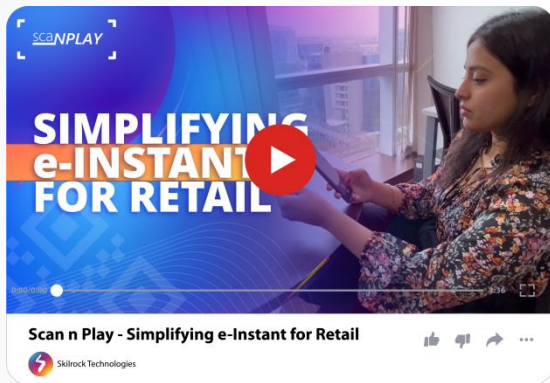


Data Stores

Skilrock has perfected its operations with usage of Open-Source Middleware Layers Solutions for TCO Optimizations.



Innovation is in Our DNA



Participation in Global Industry Events



Certifications & Patents

Certifications



Patents

1



Player Interactive lottery

By United States Patent

2



Instant Ticket Generator

By Government of India



Delivering Success to Key WLA Members



**PHANDA
PUSHA
PLAY**

SOUTH AFRICAN NATIONAL LOTTERY

Complete iLottery Solution



HO CHI MINH LOTTERY, VIETNAM

Retail & Scratch Cards Solution
Enabling Local Scratch Card Printing



NATIONAL LOTTERY AUTHORITY

GHANA NATIONAL LOTTERY

Complete Retail Solution



LOTERIE NATIONALE
اليانصيب الوطني



MOROCCO NATIONAL LOTTERY

Retail & Scratch Cards Solution



INDIA'S LARGEST LOTTERY OPERATOR

Complete Retail & iLottery Solution



Case Study: iLottery in South Africa



SOUTH AFRICAN NATIONAL LOTTERY

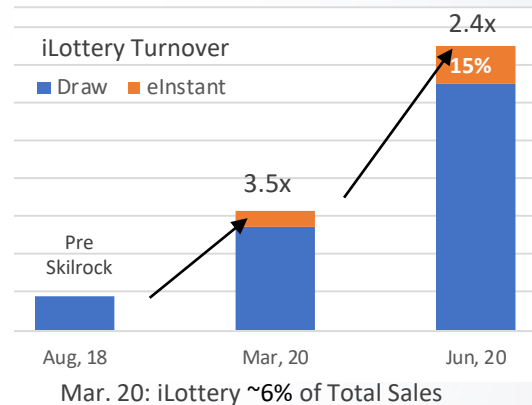


200k+ MAU*
1M+ Players
out of 60M Population

Africa's
Largest & Comprehensive
Lottery

Complete Migration in
150 Days
from date of signing

Customized eInstants
18 Games
By Skilrock



1st Time in 20 Years of National Lottery History



Testimonials



TECHPRO TECHNOLOGY DEVELOPMENT JOINT STOCK COMPANY
Head Office: 116 Floor VTC Office Building, 18 Tran Thi Kieu St, Ho Chi Minh City, Vietnam
Ho Chi Minh Office: 5th Floor, Building 122 Cong Thien Ward 4, Tan Binh, Ho Chi Minh
Hanoi: 1900 3031 Fax: (84)24 3564 7956 Email: info@techpro.com.vn

11th June, 2020

Re: To whomsoever it may concern

This letter is to confirm that Skilrock Technologies Private Limited provided software products and services for the Ho Chi Minh Scratch Lottery Project executed by Techpro Vietnam.

The Project consisted of setting up

- Printing facility for Ho Chi Minh Lottery and training of operational staff to run day to day printing operations;
- Software to design & develop scratch games;
- Software for sales and win management of the games using the lottery agent channel;
- Training for the software usage and annual support.

Skilrock provided its proprietary software products "Scratch Weaver" and "Weaver Retail" for the above project along with training and annual support.

The agreement was signed in May 2018 and Scratch Lottery operations went live on 31st December 2018 and is successfully running since then.

I wish Skilrock all the success in their future projects.

Thanks and Regards,

Name: Nguyen Dinh Hiep

Title: CEO

Signature



Africa Gaming (Pvt) Ltd via Africabot
Road 5, Tembohoti Business Park, Gweru
Harare, Zimbabwe
PHONE: +263 9 270 00 00 or +263 9 270 00 00

27th October 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

Online Lottery Solution Testimonial for Skilrock Technologies Private Limited

We hereby declare/certify that Africa Gaming via Africabot Private Limited Zimbabwe procured an online lottery solution from Skilrock Technologies Private Limited on the 10th February, 2010. Skilrock developed and delivered a Direct Player Gaming Solution for Draw, Instant Win and Sports related games for Online PC-Web, Mobile-Web and Native Mobile Apps. The scope of the work also includes a comprehensive Player and Game Management console working on Web.

The above-mentioned solution has been running successfully to date.

Yours Faithfully



Brian Makwabarara

Chief Executive Officer

Director: B.A. Makwabarara, F. Nhemomondo



Private Bag 905,
Guthrie-Moreau,
2052
Tel: +27 11 346 0000
E-mail: info@paytronix.co.za

14A Charles Crescent,
Kingsgate Extension 4,
Sandton, Johannesburg
2148

TO WHOM IT MAY CONCERN

19 October 2021

Dear Sir/Madam

RE: REFERENCE LETTER: SKILROCK TECHNOLOGIES PRIVATE LIMITED

1. This letter serves to confirm that Skilrock Technologies Private Limited ("Skilrock") currently provides software products and services to Paytronix System (Pty) Ltd ("Paytronix") and has been providing such services since February 2018.
2. The software products and services provided by Skilrock include, but are not limited to, the following:
 - 2.1 Software for player account management systems and instant scratch cards;
 - 2.2 APIs to Paytronix's third party service providers and/or third party partners in order to enable integration of services; and
 - 2.3 Upgrades, maintenance and support services.
3. We trust that the above is in order.

Yours sincerely



JOY DIPHEKWANA
DIRECTOR / EXECUTIVE - PAYTRONIX

PAYTRONIX SYSTEMS (PTY) LTD
Registration Number: 2002/028626/07
Directors: Adv. Erick Mubusa – Maryna Venter – Joy Diphekwana – Ben Mubusa



A Word From Our CEO



Mr. Sujit Lahiry

Executive Director and CEO

Our solutions are developed to connect consumers, retailers and lotteries, with the expert team at Skilrock managing it from start to finish. In fact, we have solutions for all customer touch points such as retail, digital, cashless, games, etc. We have a motto: to help businesses respond to the customers' changing needs in an expedient way. We are passionate about our work and everything we do is underpinned by our dedication to groundbreaking solutions and transparency.

We also believe that the industry is currently undergoing a process of profound change. The world is adopting digital mediums at a fast pace and businesses are ready to move in the right direction.

On behalf of Skilrock Technologies, we look forward to serving you and your company's needs and to supporting your dreams.



THANK YOU



marketing@skilrock.com | www.skilrock.com

