



Guru Gobind Singh Indraprastha University
Dwarka, New Delhi – 110078

Phone: 011-25302138, 139
(General Administration Branch)

F. No. GGSIPU/GA/2019/Cafeteria/ 1137

Dated: 22/02/2022


Circular

As all are aware that Canteen, Catering & Cafeteria services has been started in the University Canteen by University approved vendor M/s Commercial Food Services.

All the Employees/Students/Visitors of the University are requested to download the feedback form, enclosed as well as uploaded on the University website, and drop the duly filled up feedback form in the Complaint/suggestion box affixed in the University Canteen so as to enable GA branch to monitor and improvise the services rendered by Canteen vendor.


This issues as per the direction of Dy. Registrar (GA).

Encl. As above


(Vijendra Singh)
Asstt. Registrar (GA)

Copy to:-

- i) Head, UITS with a request to upload the same on University website
- ii) AR to Hon'ble Vice-Chancellor for information please
- iii) AR to Registrar for information please
- iv) PS to COF, GGSIP University
- v) Guard file


(Vijendra Singh)
Asstt. Registrar (GA)



Guru Gobind Singh Indraprastha University

Sector - 16 C, Dwarka, New Delhi - 110078

(General Administration Branch)

Ph. 011-25302138/139/145, e-mail: gabranch@ipu.ac.in

Dated: .../.../.....

Feedback form for Canteen Services

- | | | | | | |
|---|---|------|--------------------------|------|--------------------------|
| 1. Are you satisfied with quality of Food | : | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |
| 2. Are you satisfied with hygiene of Food | : | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |
| 3. Are you satisfied with cleanliness of Canteen premises | : | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |
| 4. Have you charged extra amount beyond rate list/MRP | : | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |
| 5. Are you satisfied with behavior of Canteen Staff | : | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |
| 6. Satisfied with quantity of food as per menu/rate list | : | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |
| 7. Cleanliness of utensils | : | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |
| 8. Service given by canteen vendor | : | Poor | <input type="checkbox"/> | Good | <input type="checkbox"/> |

Any other issues/suggestions for improvement.....

Overall feedback: Very Good Good Satisfactory Poor

Signature

Name of Visitors/Student/University Employee

Contact No. _____

Handwritten signature
22-02-22

Handwritten signature